





QUALITY ASSURANCE PROCESS FOR INITIAL NEEDS ASSESSMENT, INDIVIDUAL LEARNING PLANS AND INDIVIDUAL LEARNER PROGRESS REVIEWS

Purpose

Initial Needs Assessment (INA), Individual Learning Plan (ILP) and Individual Learner Progress Reviews (ILPR) are central to high-quality apprenticeships. The Initial Needs Assessment determines the eligibility of the apprentice for the apprenticeship programme and funding, it also identifies the apprentices starting point and potential. This facilitates the development of the Individual Learning Plan that builds on the apprentices previous learning, teaching and experience to develop the new knowledge and skills required to be occupationally competent. Individual Learner Reviews focus on the progress of the apprentice across the apprenticeship. These key elements of an apprenticeship ensure individual apprentices make good progress from their starting point as they proceed towards the Gateway and the End Point Assessment. The University robustly quality assures these processes to ensure they stand up to internal and external scrutiny and confirm compliance.

Responsibility

The Head of Department is responsible for ensuring that quality assurance processes are implemented and their impact, with noteworthy practice or concerns escalated to the Deputy/Head of School, Apprenticeship Office, Apprenticeship Programme Sub Committee (APSC) and employers.

SCHOOL QUALITY ASSURANCE RESPONSIBILITIES GUIDANCE FOR INITIAL NEEDS ASSESSMENT (INA), INDIVIDUAL LEARNING PLANS (ILP) AND INDIVIDUAL LEARNER PROGRESS REVIEWS (ILPR)

Staff development	Responsibilities	When
Training for all University of Worcester (UW) staff involved in completing INAs, ILPs, ILPRs.	INA/ILP/ILPR training provided by Apprenticeship Office supported by the HoD/DHoS for UW staff prior to staff conducting INA's, ILP's and or ILPR's.	Prior to conducting INA's, ILP's and or ILPR's
Training to include examples of good practice, annotated examples of how to complete the documentation and written guidance/checklist		
Annual updates Record of training maintained	Training to be offered to staff annually. Training arranged and attendance recorded by the Apprenticeship Office	All staff to complete annually
Where apprenticeships are new to a School training for HoD/DHoS and School Quality Co-ordinator to review and understand QA requirements of Apprenticeship programmes.	Training provided by Apprenticeship Office	During course approval development period
Documentation	Responsibilities	When
Completed in appropriate version- controlled template	Apprenticeship Office responsible for central storage of University template documents and sharing; Course Administrator responsible for course evidence storage of documentation / organisation to access documents / sharing of documents / arranging ILPR meeting dates.	Ongoing
All documentation signed and dated by apprentice, employer representative and member of course team	Course Team to review completed INA prior to course interview	INA completed prior to recruitment (reviewed and revised if necessary, at induction)
All documentation completed stored electronically.	Course Leader and course team to complete ILP with apprentice at induction	ILP completed in induction
Central storage of documentation, with access for appropriate members of the course team e.g., tutors, PATs	Course team representatives complete ILPRs with employer representative and apprentice.	ILPR completed quarterly (within 10-12 weeks start date, and within 10-12 weeks of previous review thereafter)
	Learning Progress Tracker template prepared by Course Administrator quarterly. Course Leader to update Learning Progress Tracker template quarterly, in advance of employer reviews	End of each quarter Q1 Aug-Oct. Q2 Nov-Jan. Q3 Feb-April Q4 May to July
	Head of Department to complete employer reviews.	Employer reviews completed quarterly (to be carried out after quarterly

		progress tracker circulated to employers).
Quality Assurance	Responsibilities	When
Moderation A sample of INAs moderated	Course Lead, with Head of Department/School Quality coordinator oversight to moderate INA's. Minimum of one from each employer and at least 10% or minimum sample size of 7.	INAs audited annually on completion of induction – end of quarter 1 (October)
A sample of ILPs and ILPRs moderated at least annually	ILPRs sample, minimum of one from each employer and at least 10% or minimum sample size of 7, of all completed ILPs and associated ILRPs will be sampled by the Course Lead, with the Head of Department/School Quality coordinator oversight to quality assure the process.	Annual moderation of ILP per cohort – end of Quarter 1 (October) Quarterly moderation of ILPR per cohort Q1 Aug-Oct Q2 Nov-Jan Q3 Feb-April Q4 May to July
Evaluation Annual review (observation) of ILPR process for all staff members completing them.	Each member of staff conducting ILPR's will have a minimum of one annual observation completed by HoD/Learning and Teaching co-ordinator. HoD/Learning and Teaching co-ordinator to provide written constructive feedback to individuals using observation template which reflects the requirements of the Ofsted Education Inspection Framework	Annual observation of all staff undertaking ILPRs Annual Report to Senior Management Team/Head of School
	Team members to identify impact of feedback on their completion of ILPRs.	To be reported to APCS and evaluation through course AER/ SAR
Reporting / Disseminating	Responsibilities	When
Key themes from reports of moderation of ILP and ILPR's	Head of Department to share with School Senior Management Team and Apprenticeship Programmes Sub-Committee	Quarterly Report Q1 Aug-Oct Q2 Nov-Jan Q3 Feb-April Q4 May to July
Course Annual Evaluation Report(AER)/Self-Assessment Report (SAR) and Course Enhancement /Quality Improvement Plan (QIP)	Course Leader to complete course AER/SAR enhancement plan / QIP. To include an evaluation and identification of the impact of INA, ILP and ILPR processes on apprentice progression from their starting point	Annually – report to APSC and Senior Management Team/Head of School
Impact Studies	Course Lead, with HoD oversight, to complete individual apprentice impact studies to demonstrate how the INA facilitates RPL and feeds into the development of the ILP and how progress is tracked using the ILPR process and demonstrates student progression and achievement from their starting point	Annually – share with APSC
University of Worcester Annual Evaluation (AER) / Self- Assessment Report (SAR) and Quality Improvement Plan (QIP)	Chair of APSC and Director of Apprenticeships and Employer Engagement to complete University of Worcester Apprenticeship AER/SAR and QIP	Annually – share with Provost, Heads of School, APSC and ASQEC

To include evaluation and findings from	
Course AER/SAR and QIP	Submit to Ofsted

Approval/Review Table

Item	Notes
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Approved by	Apprenticeship Programmes Sub-committee
Department	Academic Quality Unit